**PRODUCT SHEET** 

# **TNS Roamer View**

### Enhance customer loyalty and help maximize roaming revenue with a robust network troubleshooting and analytics tool

Roamer View provides visibility and business intelligence across multi-technology roaming message traffic. Pre-call information is processed in near real-time, reformatted and presented in a user-friendly web interface for timely support and management of roaming subscribers.

#### **Flexible deployments**



#### **Features**

#### **Benefits**

**Single portal -** View all inbound and outbound roaming traffic - GSM, 4G LTE - in one user-friendly portal

Flexible query features - Search by subscriber identity, network element or roaming partner, and then define a broad search across multiple days, or narrow to a very granular time interval

**Message decoder -** Easy navigation to a protocol analyzer that allows the user to view invoke or response details. Message details can be exported to text or pcap format

**Smart alerts -** Proactive notification of failures, timeouts or abnormal message trends

**Analytics reports -** Provides a historical view of message activity, roaming trends and network utilization



## Find out more about how TNS can help you with a wide range of telecom solutions:

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